



**POSTED: 08/05/2021**

**DEADLINE: UNTIL FILLED**

### **JOB DESCRIPTION**

**POSITION:** Beverage Server

**DEPARTMENT:** Food and Beverage

**LOCATION:** Casino Resort

**SUPERVISOR:** Beverage Manager

**EMPLOYMENT:** Full-Time/Part-Time

**PAY RATE:** Pay Grade 1: \$4.75 - \$5.50/Hour (D.O.E.)

#### **DESCRIPTION:**

Provide service to Casino floor as a beverage server in the lounge, bar, event center, and Gaming areas of the Casino. Expected to interact with patrons and make themselves present on the gaming floor for beverage orders. May be requested to bartend or work in different areas of the Food & Beverage Department depending on business needs.

#### **RESPONSIBILITIES:**

- Understands and has knowledge of all aspects of alcohol offerings.
- Takes beverage orders from guests with ability to describe or suggest cocktails, highball, wines, and other beverages on request.
- Cleans and maintains the beverage stations, self-serve beverage stations and bar area for proper cleanliness and sanitation including the removal of glasses, bottles, cans, clean ashtrays, and pushes in chairs.
- Keeps Casino floor and beverage areas clean and free of debris by sweeping, mopping, emptying trash cans, and other basic housekeeping tasks.
- Provides information on substitute items to offer guest in the event that an item ordered is not available.
- Self-banks and is responsible for all cash/funds.
- Advises bartenders and supervisor if a customer appears to be reaching a level of intoxication that would result in being slowed down or cut off.
- Responsible for all advances and accountable for all cash sales.
- Provides assistance to bartenders as required.
- Assists with deliveries (store inventory, supplies the bar and lounge areas, etc.).
- Adheres to uniform standards.
- Maintains personal cleanliness standard and ability to conform to good hygienic practices.
- Keeps clean server trays free of debris, ink, and personal items.
- Adheres to schedules and break times according to policy.

- All employees must be flexible and assume other responsibilities and task as assigned by management and as management deems necessary; this means fulfilling all other job duties as assigned.
- Flexible with scheduling of shifts and willing to work nights, weekends, and holidays.

### **MINIMUM REQUIRED QUALIFICATIONS:**

- High School Diploma or GED
- Must be of legal age in Michigan (18 years old) to serve alcohol.
- Basic math, reading, and writing skills.
- Must be able to receive and maintain a Gaming License.
- Must be willing and able to pass a background check and other preemployment screenings as requested.
- Must be able to successfully pass TIPS training.

### **PREFERRED QUALIFICATIONS:**

- 1+ year of experience in the sale and/or dispensing of alcoholic beverages.
- Completion of approved-bartender course.

### **PHYSICAL REQUIREMENTS:**

- Ability to lift and carry objects weighing up to 15 pounds.
- Ability to push and pull objects weighing up to 20 pounds.
- Ability to lift up to 50 pounds.
- Ability to use a dolly to transport heavy objects such as beer kegs.
- Must be able to work in a smoking environment.
- Must be able to stand and walk for long periods of time – up to 90% of an (8) or (10) hour-shift.
- Must be able to work in a loud environment.

*The above statements are intended to describe the general nature and level of work performed by people assigned to this classification. They are not intended to be construed, as an exhaustive list of all responsibilities, duties and skills required of personnel so classified. Management retains the right to add or to change the duties of the position at any time. Must be able to pass a pre-employment drug screen and applicable background checks related to the position if required.*

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### **OUR MISSION**

Our Mission is to provide an exceptional and memorable experience to every Guest, every time. Each Team Member will demonstrate a high level of professionalism, provide a safe, clean and entertaining experience for all Guests, internal and external.

**Integrity, Service, Professionalism, Value. This is our PROMISE.**

**Initial Date of Approval by the Public Enterprise Finance Commission (PEFC): 02/21/2017**

**Revised: 01/29/2019**

### **Northern Waters Casino Resort**

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