



POSTED: AUGUST 28, 2020

DEADLINE: UNTIL FILLED

JOB DESCRIPTION

POSITION: Casino Gaming Floor Housekeeper

DEPARTMENT: Slots

LOCATION: Resort

SUPERVISOR: Slot Supervisor/ Shift Manager

EMPLOMENT: Full-Time Seasonal (ineligible for benefits)

PAY RATE: \$10.00/hour

DESCRIPTION:

The Casino Housekeeper is responsible for cleaning the Casino gaming floor to ensure a clean and safe environment for all guests and staff. The Casino Housekeeper will identify Guest needs and ensure Guests are impressed with the cleanliness of the Casino to add to the exceptional experience for each Patron.

RESPONSIBILITIES:

- Provide exceptional customer service to all patrons and communicate in a pleasant, friendly, and professional manner.
- Always maintain an active presence on Casino floor to ensure cleanliness of the Gaming Floor.
- Clean slot machines, table games, and chairs on the Casino gaming floor.
- Clean beverage stations.
- Pick up trash/debris and empty trash cans.
- Ensure the Casino gaming floor is cleaned in accordance with our Safety and Sanitation Plan.
- Attend staff meetings.
- Effectively communicate with coworkers and Guests.
- Due to the dynamic Casino environment from time to time, we require employees to be flexible and assume other responsibilities assigned by management.

MINIMUM QUALIFICATIONS:

- High School Diploma or GED.
- Strong customer service skills and ability to communicate with Guests.
- Ability to work varying shifts including nights, weekends, and holidays.
- Must pass background checks and other pre-employment screenings.

PHYSICAL REQUIREMENTS:

- Must be able to lift 50 pounds, sit, stand, or walk for long periods of time and move through all areas of the casino.
- Must have the ability to push, pull, reach, bend, twist, stoop and kneel.
- Must be able to work in a noisy and smoky environment.

The above statements are intended to describe the general nature and level of work performed by people assigned to this classification. They are not intended to be construed, as an exhaustive list of all responsibilities, duties and skills required of personnel so classified. Management retains the right to add or to change the duties of the position at any time. Must be able to pass a pre-employment drug screen and applicable background checks related to the position.

OUR MISSION

Our mission is to provide an exceptional and memorable experience to every guest, every time. Each team member will demonstrate a high level of professionalism, provide a safe, clean and entertaining experience for all guests, internal and external.

Integrity, Service, Professionalism, Value. This is our **PROMISE**.

Date Approved by the Public Enterprise Finance Commission (PEFC): August 27, 2020

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